

GOOCHLAND POWHATAN COMMUNITY SERVICES
LOCAL HUMAN RIGHTS COMMITTEE

October 10, 2013

Good Neighbor Community Services
Nationwide Building, Boulders IV
7501 Boulder View Drive
6th Floor Conference Room
Richmond, VA 23225

Minutes

The quarterly meeting of the Goochland Powhatan Local Human Rights Committee met as scheduled at Good Neighbor Community Services. The Administrative session began at 9:15am. Issues to be discussed further by the LHRC include: attendance, duties, and responsibilities. Ms. Lucas discussed a regional training about services and an opportunity to visit programs scheduled for next month. Details will be forwarded to the LHRC. The Regular session convened at 9:45am.

LHRC Members

Present:

Geri Venable, Chair
Vernell Straughter, Vice Chair
Kitty Hardt, Secretary
WandaMarie M. Duke
Monica Lucas

Absent:

Brad Burdette
Carletha Hall

Human Rights Advocate

Beverly Garnes, Regional Advocate

Guests

Ann Bevan, SHRC member

Affiliates

Present:

Patricia McKee	Associated Behavioral Outcomes & Developmental Services
Denisha Johnson	Attachment and Trauma Institute

Allison Meyer	Goochland Powhatan Community Services Board
Ashley Kemnitz	Good Neighbor Community Services
Sarah Hazelgrove	Hallmark Youthcare
Pascal Thebaud	Independent Capacity System
Damon Peterson &	Inner-Vision Education Center
Rolando Tillman	
Michael Jordan &	Next Level Residential Services
Michael Samuel	
Linda Coles	Partnership for Success
Kathleen Wright	Right Rehabilitation Resources
Ashley Kemnitz	Virginia Group Homes

Absent:

Corey Gilpin	New Direction Outreach Services
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Minutes from the 7/11/13 meeting were approved as drafted without correction.

Public Comment: Ms. Lucas encouraged providers to empower consumers to participate in the upcoming election. Ms. Coles expressed gratitude for the service of the committee members.

Old Business: None.

New Business: Ms. Bevan introduced herself and her role with the SHRC. She provided her phone # 804-261-2300, if the committee or affiliates had questions or needed assistance.

Advocate Report/Updates: Ms. Garnes solicited comments from providers about CHRIS. There have been run time errors despite use of various browsers. Guidance was provided to consider what situations are reportable in CHRIS per regulations. Ms. Garnes mentioned that LHRC quarterly reporting will eventually be pulled directly from CHRIS, but this remains a work in progress.

Policy Reviews: None.

Affiliation Requests: Next Level Residential – Michael Jordan
Provider is seeking affiliation for a new coed Intermediate Care Facility in Chesterfield for 8-10 adults with intellectual and/or developmental disabilities and medical needs. Skilled nursing will be provided by trained staff including certified nursing assistants. There is also a licensed nurse and registered nurse already on staff. Two wheelchair vans will serve the home. The provider is writing policies to submit to Licensure. The request to affiliate was unanimously accepted.

Affiliate Reports:

Associated Behavioral Outcomes & Developmental Experts of Virginia: Dr.

Patricia McKee

Services provided: Intensive In-home, TDT, MHSS, Outpatient

There are no allegations or complaints to report. The provider was asked to provide separate reports for each service.

Attachment and Trauma Institute: Denisha Johnson

Services provided: Intensive In-Home Services in Goochland and Powhatan

The provider is serving 11 children in Powhatan. There were no allegations or complaints to report.

Goochland Powhatan Community Services: Allison Meyer

There were 3 dignity complaints that were resolved successfully through the informal process below the Director level. The agency found that one complaint was a violation. A case manager was found to have been rude and disrespectful during a phone conversation with a consumer on 8/8/13. The CM supervisor assumed the case immediately, assigned a new case manager, and counseled the previous case manager who was removed from direct consumer contact for a week.

Our Electronic Health Record policy was completed and submitted to Licensure and included in the last quarterly LHRC report.

Good Neighbor Community Services: Ashley Kemnitz

Service provided: Congregate Residential

The agency is currently serving 6 residents in their Beaverdam home. There were no allegations or complaints to report.

Hallmark Youthcare: Sarah Hazelgrove

Services provided: Youth Residential Treatment

The provider reported an average daily census of 63. There were 72 abuse or neglect complaints. Of these, 63 were for peer to peer aggression, and 16 of these resulted in minor injuries.

There were 10 complaint case and 2 of these were founded. On 7/24/13, a resident complained that a staff member called him a name. It was founded, and the staff was scheduled for trainings and assigned to a different unit. On 9/10/13 a resident complained that a staff member "elbowed" him and pushed him down. It was determined that the staff member had used excessive force and abuse was substantiated. The employee is no longer employed at Hallmark Youthcare.

Independent Capacity Services: Pascal Thebaud

Services provided: Day Support to adults with intellectual disabilities.

50 individuals were served. There were no allegations or complaints to report and no changes to policy.

Inner-Vision Education Center: Damon Peterson

Agency is not serving anyone currently and continues to work on a weekly basis with Licensure to become licensed.

New Direction Outreach Services: Corey Gilpin

Provider absent, but report was sent.

Next Level Residential Services: Michael Jordan

Services provided: Congregate Residential

Services were provided to 6 individuals. There were no allegations or complaints to report. A revised report was faxed, but not received.

Partnership for Success: Linda Coles

Services provided: MHSS to 60 individuals and Intensive In-Home services to 8 children. There were no allegations or complaints to report.

Right Rehabilitation Resources: Kathleen Wright

Agency is not serving anyone currently, and is awaiting their license for Mental Health Support Services.

Virginia Group Homes Services: Ashley Kemnitz

Services provided: Congregate Residential

The agency is serving 11 residents in 2 group homes. There was one report of abuse and neglect, but there was no information to corroborate consumer's statements, and some evidence contrary to their report.

The reports were accepted. The Regular Session adjourned at 11:11am.

An Administrative session for the LHRC members only will begin at 9:00a on 1/9/14 prior to the regular session of the LHRC and Affiliates at 9:30a at Good Neighbor Community Services. Inner Vision will provide refreshments. Hallmark Youthcare will provide 2 \$25 gas cards for LHRC consumer members.

The meeting schedule for the remainder of this fiscal year is:

*Report Due:	**Meeting Date/Time:
4 th quarter report: 1/6/14	1/9/14 @ 9:30a
Annual report: 1/6/14	
1 st quarter report: 4/5/14	4/10/14 @ 9:30a

*Reports are to be faxed or emailed to Beverly Garnes at 804-524-7398 or Beverly.Garnes@dbhds.virginia.gov and Allison Meyer at 804-556-5412 or preferably ameyer@co.goochland.va.us.

**Administrative meetings of LHRC committee members only begin at 9am before each regularly scheduled meeting.

Respectfully Submitted,

Allison Meyer, LCSW
Goochland Powhatan Community Services
804-556-5412